

Weymouth Town Council Strategic Risk Register	2019/2020	Doc FP001										
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Ref No.	Name of Risk	Cause of Risk	Impact	Risk Owner	Original Risk Category	Current Control Measures	Actions to be undertaken as additional measures in 2019/20	Were these actions completed in 2019/20	Actions to be undertaken in 2020/2021	Owner of Action	Current Risk Category	Insurance cover held
1	Injury or death to person, including staff and councillors	accidents due to: poorly maintained building or equipment, trips and falls, hot surfaces and other scalds & burns, poorly planned events, terrorism	death or injury to person	TC	Medium	Systematic maintenance programme, training and procedures, use of risk assessments for events and high risk activity. Health and Safety activity including consultant support.	Continued training and ongoing identification of risk, continued use of risk assessments. Increased H&S input and management by members and senior offices	Ongoing	Continued training and ongoing identification of risk , continued use of risk assessments. Continued increase in H&S input and management from senior officers and all staff. Establishment of officer H&S group	TC / DTC	Medium	public liability, engineering inspection, vehicular
2	Staff well being	failure to recruit and maintain staff morale, failure to maintain staff health	loss of staff, loss of staff dedication & good will	TC	Medium	Staff meetings, 1:1 meetings, staff appraisals, social events, staff questionnaire, internal communications, Employee Assistance Programme, staff training programme, supporting charity days	Continue with current established mitigation	Ongoing	Continue with established mitigation, establish mental health champions, mental health training, bias and inclusion training	TC	Medium	employers liability
3	Reputation	poor information provided to public, poor service & events provided to public, poor decision making by officers and councillors	loss of council reputation, loss of income, loss of public support	TC	Low	website up to date and accurate, well trained officers, careful management of services, staff training, continued development of communications, training of councillors, appropriate use of social media accounts	continue staff training, continued development of communications, training of councillors, improve Council liaison with the media	Ongoing	Continue with established mitigation, undertake public consultation where appropriate, continue liaison with the media, publication of Town Council Strategic Plan	TC	Low	slander
4	Financial systems	limited number of staff fully trained on all aspects of the financial system	inaccurate or unlawful budget management, inability to pay suppliers, lack of internal checks and controls	TC	Medium	additional staff trained in some aspects of budget/finance systems, continued development of Finance Team skills and competencies	As established mitigation	Ongoing	As established mitigation	FBM	Medium	fraud
5	Compliance with legislation	lack of awareness of or failure to comply with legislation	WTC liable to enforcement activity or legal action	TC	Medium	professional staff encouraged to be aware and understand legislation, staff training, careful service planning, use of internal audit and other checks and controls to ensure continued compliance, consideration of legislation when designing new services, membership of professional bodies by managers, use of professional / consultant support where appropriate, CPD training by managers	use of internal audit and other checks and controls to ensure continued compliance, consideration of legislation when designing new services, membership of professional bodies by managers, H&S audit, CPD training by managers	Ongoing	Continue with established mitigation	TC	Medium	public liability
6	Poor service to customers	lack of equipment, lack of staff training, lack of service planning	loss of income, loss of reputation	TC	Low	staff training, equipment maintenance and purchase budgets in place, continued service review, use of professional support when needed	continued service review, use of professional support when needed	Ongoing	Continue with established mitigation and continue to improve staff training	TC	Low	public liability

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7	Poor communications	lack of good communication: internal and external	poor decision, poor staff morale, mis-informed public	TC	Low	website up to date and accurate, well trained administration team, careful management of services	continued review	Ongoing	Continue with established mitigation	TC	Low	public liability
8	Partnership working	working with partnerships with different priorities, processes and resources - also failure to maintain partnerships	loss of reputation, nugatory effort by WTC officers	TC	Low	detailed exploration before any partnerships, formal and informal , entered into regular assessment of value of project / partnership	ongoing with established mitigation	Ongoing	ongoing with established mitigation	TC	Low	public liability
9	WTC profile / public perception	poor public understanding of the role of the council and our services	lack of take up of services, lack of public engagement Reduced Service delivery or failure	TC	Low	website up to date and accurate, well trained and use of DC Customer Service staff, careful management of services, deliberate and positive publicity concerning services and issues, use of social media	ongoing established mitigation, liaison with members to further address	Ongoing	Continue with established mitigation, undertake public consultation where appropriate, continue liaison with the media, publication of Town Council Plan	TC	Low	slander
10	Loss of equipment, funds or income	theft, fraud, poor control	loss of funds / resources, loss of reputation	TC	Low	internal audit, financial accounting system, consideration of security of equipment, careful service planning	Existing asset list, establishment of detailed asset register, accurate values provided to insurance company	Ongoing	Detailed asset register to be completed from existing separate sources, accurate values provided to insurance company	TC	Low	fraud, vehicular, public liability, all risks
11	IT	loss of service, loss through loss of building / ability to do business, loss of IT	loss of income, loss of service, loss of customers, loss of reputation	TC	Medium	maintenance of building and IT systems, IT backup systems, use of external support, use of cloud based storage	Establishment of the Business Continuity Plan	Ongoing	Review of the Business Continuity Plan	TC	Medium	Business interruption
12	Leadership	The vision of the Council as an ambitious , innovative and politically led Council is not realised	loss of reputation, lack of public engagement	TC	Low	website up to date and accurate, development of communications, use of social media accounts.	Member and officer training, member workshops. Establishment of draft WTC plan.	Ongoing	Ongoing development of the Councils vision, objectives and WTC Plan	TC	Low	n/a
13	Leadership & Management	Lack of Strategic direction and leadership	Ability of Council to set objectives aligned to service delivery	TC	Low	Careful management of services, weekly Senior Management Team meetings	Member and officer training, member workshops. Establishment of draft corporate plan.	Ongoing	Ongoing development of the Councils vision, objectives and Corporate Plan	TC	Low	n/a
14	Management	Lack of effective management of Services	Poor performance loss of reputation not achieving best value	TC	Low	Careful management of services, weekly Senior Management Team meetings, experienced qualified staff	ongoing with established mitigation	Ongoing	Continue to implement a regular officer budget monitoring review process. Develop and report key performance indicators	TC	Low	Official Indemnity
15	Financial	Significant reduction in income supporting service delivery and wider Council budget	Risk to service delivery, Increase pressure on other budgets	TC	Low	Regular review of income received. Monthly review of aged debtor reports. Control of costs. Work within agreed budgets, Monitor utility providers, Annual maintenance plans	Review of Fees and Charges	Ongoing	Implement additional electronic payments methods to ensure efficient collection of income.	TC	Low	Public Liability, Property
16	Financial	Failure to adequately manage finances leads to an overspend which is unsustainable in the medium term	Reduction in usable reserves, qualified audit opinion, Unacceptable increase in precept	TC	Low	Financial controls set out in Standing Orders and Financial Regulations. Clarity of budgetary responsibilities	ongoing with established mitigation	Ongoing	Regular review of Standing Orders and Financial Regulations. Enhance budget monitoring	TC	Low	n/a

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17	Procurement	Failure to procure supplies and services correctly resulting in legal challenge or poor value for money	Risk of legal challenge, loss of reputation	TC	Medium	Financial controls set out in Standing Orders and Financial Regulation. Good Officer understanding of procurement procedures	Use of procurement adviser when tendering for new contracts	Ongoing	ongoing with established mitigation	TC	Medium	Official Indemnity
18	Policies	Failure to introduce and implement appropriate policies	Council workstreams not managed in line with legal requirements or best practise	TC	Medium	Policies reviewed and adopted by Full Council	Policies continue to be developed.	Ongoing	Annual review of current adopted policies to ensure they remain relevant and fit for purpose. Continue to keep up to date with legislation and amend and implement new policies as required.	TC	Medium	Official Indemnity, Employers Liability, Public Liability
19	ICT / Data	Loss of ICT or data through cyber attack	Confidentiality compromised, loss of sensitive information	TC	Medium	Firewall and security on IT regularly updated, use of cloud based storage, procurement of IT managed service	Review of IT requirements and systems with a dedicated account manager from Peach Technologies	Ongoing	Continuation of automated updates by IT service supplier	TC	Medium	fraud
20	General Data Protection Regulations	Failure to safeguard personal information or the misuse of information leads to a breach of the regulations	Confidentiality compromised, loss of sensitive information	TC	Medium	Firewall and security on IT regularly updated, use of cloud based storage, procurement of IT managed service	Adoption of Data Protection and Privacy Policy	Ongoing	Continued review of policies and procedures	TC	Medium	Official Indemnity, Public Liability
21	Climate Emergency	Failure to reduce carbon impact from services and Council activities, and implement mitigation measures to meet Climate change and Ecological emergency resolution	loss of council reputation, loss of public support	TC	Low	Establishment of Clean and Green working group to monitor actions and performance	Agreement to use a recognised company to produce a climate report. Meetings with Extinction Rebellion	Ongoing	Review and implement the recommendations of the climate report. Determine timeline of decarbonation measures in accordance with Council resolution	TC	Low	n/a
22	Health & Safety	Failure to protect the Health, safety & Wellbeing of staff and/or contractors and Public	Significant financial and /or reputational damage	TC	Medium	Appropriate staff receive regular H&S training, staff attend formal H&S training where needed, dedicated officer responsible of overall H&S monitoring and review	Establishment of Health and Safety Group	Ongoing	ongoing with established mitigation	TC	Medium	Employer Liability, Public Liability
23	Safeguarding	Failure to safeguard children or vulnerable adult e.g. Lost Children services	Significant financial and /or reputational damage, legal challenge	TC	Low	DBS checked staff where required, provision of training, review of procedures, experianced staff	ongoing with established mitigation	Ongoing	Ensure DBS checks are up to date, provision of appropriate training	TC	Low	Official Indemnity
24	Asset Management	Failure to manage, invest and maintain Councils Assets	Gradual deterioration and long term costs higher than necessary, Reputational Risk, Unexpected expenses occurring	TC	High	Inspection regime in place, regular works and renewals such as paintwork to be carried out inhouse.	Appointment of Lengthsman	Ongoing	Condition surveys to be programmed, planned maintenance costed as part of an asset management plan to be agreed by Committee ongoing with established mitigation	TC	High	Property
25	Pension Provision	Level of commitments	Reduction in funds available to front line services, Risk to reputation, loss of public support	TC	Low	Robust financial planning, budget working group considers future financial considerations	ongoing with established mitigation	Ongoing	ongoing with established mitigation	TC	Low	n/a

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26	Continuity Planning	Failure to undertake continuity planning including business continuity, community emergency plan. Operational risk register	Delivery of services is compromised	TC	Medium	Business continuity insurance, Officers have the ability to work from home, use of cloud based storage, mobile phones for staff, procurement of a external IT support service	ongoing with established mitigation	Ongoing	ongoing with established mitigation Business Continuity plan in place	TC	Medium	Business Continuity
27	Governance	Failure to make robust informed decisions in compliance with legislation, consultation, openness, scrutiny, high quality data etc.	Failure to achieve these high standards can lead to both reputational and financial loss.	TC	Low	Internal Audit carried out by recognised company, Financial regulations regularly updated. Processes and procedures followed. Key Staff trained. Annual Review	Town Council review undertaken by the Council's Internal Audit	Ongoing	ongoing with established mitigation	TC	Low	Official Indemnity